
Career Opportunity

Internal/External



Tungasuvvingat Inuit

Community Support Worker

Full-Time, Part-Time, and On-Call Positions Available

It is the mission of Tungasuvvingat Inuit (TI) to provide Inuit-specific programs that contribute to the health and wellbeing of Inuit, and to encourage and support similar programs for Inuit across the country. With over 30 years of highly successful experience in crafting the design, development and delivery of a wide range of effective, client-centered services, TI continues to deliver quality programs and services that directly benefit our growing urban Inuit population.

TI is searching for Community Support Workers to provide residential support and program services to clients at the Mamisarvik Healing Centre (MHC). A non-counselling role, the Community Support Worker interacts with the MHC team in providing needed information or to communicate interactions and other situations that may become known to them through the course of their work and program activities.

Responsibilities will include:

- Providing supervision and emotional support to residential clients
- Facilitating co-operative living and conflict resolution amongst residents
- Supporting residents to follow house rules and policies
- Delivering recreational programming
- Preparing group recreational plans either independently or through a multidisciplinary team approach and in conjunction with clients and staff
- Teaching life skills e.g., cleaning, cooking, personal hygiene etc. as required
- Performing and/or supervise housekeeping duties and meal preparation
- Performing building security duties and spot checks as required
- Transporting clients to/from appointments in a safe, timesaving, logistically sound and efficient fashion
- Working collaboratively with the Food Service Coordinator to ensure the nutritional needs of the clients are met
- Documenting client notes, incident reports, etc. as needed
- Working with the clinical team at Mamisarvik to provide regular updates on client's needs and challenges
- Working offsite during the on-the-land component of the program (overnight stays may be required)
- Meeting attendance requirements for work

Qualifications

The ideal candidate will have knowledge of issues related to addictions, trauma, residential schools and forced relocation, and knowledge of Inuit culture, values, Inuit Qaujimajatuqangit and traditional practices.

Organizational skills, excellent decision-making skills, and strong teamwork skills are necessary.

The ability to intervene as required to de-escalate conflicts and crises by helping to resolve disputes, communicate effectively with clients in sometimes difficult situations, work within a busy environment and in stressful situations, and use computers (MS Office, e-mail and internet) are requirements of the position.

A Social Service Worker or Personal Support Worker diploma/degree or significant related work experience is preferred. Experience working in a trauma and addictions treatment setting is needed. Fluency in English is required; the ability to communicate in Inuktitut is an asset.

Completion of First Aid, CPR; ASIST, Non-Violent Crisis Intervention training, and Safe Food Handling training are assets.

An acceptable combination of related education and experience may be considered.

A valid driver's license and clear driver's abstract, as well as an acceptable vulnerable sector check is required.

Salary and Benefits

- TI offers a salary of \$19.23/hr. and \$40,000/yr. for full-time staff.
- TI provides paid vacation, sick, personal, and family sickness leave days, and a comprehensive group benefits insurance plan (*for employees who qualify*) which includes a 24/7 confidential Employee and Family Assistance Plan.

Deadline for applications is May 7th, 2021

To apply, please submit your resume and cover letter to careers@tiontario.ca.

The Mamisarvik Healing Centre is located 25 Rosemount Avenue, Ottawa, Ontario. Parking is free on the premises.

Interested candidates are encouraged to visit our website at www.tiontario.ca to learn more about our programs and services.

Preference in hiring will be given to qualified Inuit candidates, applicants are encouraged to self-identify.

Candidates must specify on their cover letter or resume which type of employment position they are applying for: full-time, part-time, or on-call.

Accommodations for applicants with disabilities are available upon request.

We thank all interested candidates in advance, but unfortunately, we are only able to respond to those selected for an interview.