Community and Social Services

We provide help with:

- Financial assistance
- Employment assistance
- Children's services
- Housing services
- Long-term care services

2018-140

ottawa.ca/socialservices

ottawa.ca 3-1-1
TTY/ATS 613-580-2401

Financial assistance

Do you need help to pay for food, rent and health-related items or services?

The Ontario Works program provides temporary help for food, housing, medical and other basic needs.

- Apply online at **ontario.ca/socialassistance**
- Call 3-1-1 to apply
  (select 1 for service in English and 4 for Social Services)

The City also offers programs which help low-income Ottawa residents with health-related items or services.

- Call 3-1-1 to apply
  (select 1 for service in English and 4 for Social Services)

Employment assistance

Do you need help to look for work?

Visit one of our four locations for access to free services, including:

- Job postings
- Job search advice from an employment specialist
- Computers, printers, fax machines, photocopiers and phones
- On-site child care for children ages six months to six years during your visit

Central	370 Catherine Street	**South**	2020 Walkley Road
East	2339 Ogilvie Road	**West**	100 Constellation Drive

You can also get information on housing, immigration, health, youth and family services.

Employment Ontario

Visit our Employment Ontario Centre to help you get training, build skills or find a job.

- **City of Ottawa Employment Ontario Centre**
  370 Catherine Street
- Visit **eoon.ca**

Children's services

Do you need help to find licensed child care or pay for child care costs?

- Apply online at **ottawa.ca/childcare** to the Child Care Registry and Waitlist
- Call 3-1-1 to apply for a fee subsidy (select 1 for service in English and 4 for Child Care)

Do you want information on free playgroups for children ages 0 to six years and workshops for parents?

- Visit **ottawa.ca/early-years**

Housing services

Are you looking for safe and affordable housing?

- For help with housing search or to prevent the loss of housing, call Housing Help at 613-563-4532 or Action Housing at 613-562-8219
- To put your name on the wait list for social housing, call 613-526-2088 or visit **housingregistry.ca**
- For temporary emergency shelter, call 3-1-1 (select 1 for service in English and 4 for Social Services)

Do you need a home with some supervision and services to maintain your independent living?

- For information about Residential Services Homes, call 613-580-2424, ext. 26586, visit **ottawa.ca/housing** or email **communitysupports@ottawa.ca**

Are you 65 years or older or have a disability? Do you need help with repairs or renovations to make your home safer and more accessible?

- Call the Ontario Renovates program at 613-580-2424, ext. 12300 or email **ontariorenovates@ottawa.ca**

Long-term care services

Do you need help to find a long-term care home?

- To apply and add your name to the waitlist for long-term care homes, call the Champlain Local Health Integration Network (LHIN) at 310-2222

The City operates four long-term care homes:

Carleton Lodge - South Ottawa
Centre d'accueil Champlain - Vanier
Peter D. Clark - Nepean
Garry J. Armstrong - Central Ottawa

- Visit **ottawa.ca/long-termcare**

Visit our websites for information on

Newcomers	**ottawa.ca/immigration**
Older Adults	**ottawa.ca/olderadults**
Youth	**ottawa.ca/youth**

Mission

We offer programs and services, in collaboration with our partners, to enrich people's well-being.