
Career Opportunity

Internal/External

Outreach Worker

Full Time, Indeterminate

Open to Inuit Candidates only



Tungasuvvingat Inuit

Who we are:

It is the mission of Tungasuvvingat Inuit (TI) to broadly provide Inuit-specific programs that contribute to the health and wellbeing of Inuit and to encourage and support similar programs for Inuit across the country. With over 30 years of highly successful experience in crafting the design, development and delivery of a wide range of effective, client-centered services, TI continues to deliver quality programs and services that directly benefit our growing urban Inuit population.

The Outreach Worker is a member of the Alluriarniq Program. Alluriarniq means stepping forward. Through mobile outreach, case-management, counselling and Elder guidance, the Alluriarniq Program assists Inuit youth and adults aged 13 years and older who are involved in sex-work, as well as individuals who are /survivors of sexually exploited to safely access harm reduction resources and information. The program is federally funded and supports Inuit both in-person and remotely depending on their geographic location. Utilizing Inuit societal values, harm-reduction, trauma informed and decolonizing frameworks, the Alluriarniq program supports Inuit on their wellness journey.

The primary focus of the Outreach Worker is to engage in content co-creation for mobile, net, and partnership outreach. Provide preventative presentations and resources to Inuit and community partners. Be an in-community presence and support the intake process of individuals to the Alluriarniq program.

What we're looking for:

TI is searching for a candidate with superior communication, interpersonal skills and the ability to build and deliver engaging presentations. A candidate with excellent relationship building skills with the ability engage community members and work effectively with co-workers and staff at other agencies. They will have experience working with a strength-based, trauma-informed, and community member centered approach.

The ideal candidate will be able to adjust to unpredictable situations, and be skilled in conflict management (i.e., de-escalation skills). They will have a comprehensive understanding of Microsoft Office products and the ability to complete administrative duties (e.g., maintaining service statistics and recording of all services as required). The successful candidate will have a high level of integrity, discretion, trustworthiness and ethical conduct. They will understand the importance of maintaining healthy boundaries and practicing self-care.

What you'll be doing:

- Liaising with community members to educate members on the outreach services available informally and to actively welcome them to access the outreach service and bring awareness
- Educate internal and external partners on the outreach services that TI can provide to clients and the community

- Actively participate in knowledge-sharing opportunities. Accountable for keeping abreast with the partnership roster, becoming familiar with external services, and understanding the services available to assess the appropriate and best-matched referral path for the client's potential success.
- Collaborate with internal and external partners to identify potential clients
- Establish relationships with partners to refer clients successfully
- Mobile Outreach – actively make themselves visible, educate potential clients on services available and distribute materials
- Complete initial intakes of potential clients – soft referrals within the organization (i.e., connecting to relevant divisions)
- Referrals to relevant external agencies/service providers (system navigation – connecting non-clients/potential clients to services)
- Actively participating in the development of the Outreach plan. Ensuring that it meets the safety standards and that all materials/resources are available for the plan's successful implementation.
- Coordinate the drop-in laundry and shower services and implementing safety regulations
- Providing presentations as assigned
- Supporting the administrative requirements for outreach (i.e., inputting outreach statistics, inputting activity reports, inputting inventory distribution, etc.)
- Special projects assigned by the program manager

What do you need to be a successful candidate:

The knowledge, skills and abilities for this role would typically be acquired through a post-secondary diploma in social services or directly related education and two (2) years of experience working in outreach, community engagement and/or client service.

Fluency in English is required and the ability to communicate in Inuktitut is a significant asset. The ideal candidate will have a thorough understanding of Inuit culture, values, Inuit Qaujimagatuqangit (IQ), traditional practices and the unique needs and issues impacting Inuit communities. Previous experience working with Indigenous populations is an asset.

An acceptable combination of related education, work and life experience may be considered.

Salary and Benefits

- TI offers a competitive total compensation package. Employees are provided an exceptional benefits plan which includes major medical and dental coverage for the employee and their dependents, and employee life insurance. TI also offers a Group RRSP benefit plan for eligible staff.
- TI provides paid sick, personal and family sickness leave days, and a 24/7 confidential Employee and Family Assistance Plan.
- Vacation (earn 3 weeks/year).

Deadline for applications is November 8th, 2021

To apply, please submit your resume and cover letter to careers@tiontario.ca.

This position works out of the 604 Laurier Avenue, Ottawa location which is conveniently located close to major transportation access points and parking is free on the premise. This position does require travel within the city and delivering in-community outreach activities.

Preference in hiring will be given to qualified Inuit candidates and to survivors of exploitation/human trafficking; applicants are encouraged to self-identify.

Considering the nature of this position, the successful candidate will be required to obtain a criminal record check and their employment will be conditional on results that are acceptable to TI.

Accommodations for applicants with disabilities are available upon request.

We thank all interested applicants in advance for their interest. Only individuals selected for interviews will be contacted.