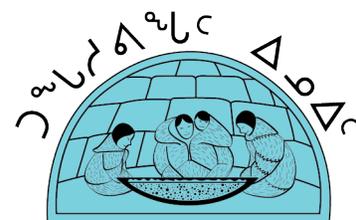

Career Opportunity

Internal/External



Tungasuvvingat Inuit

Crisis Support and Housing Educator

Full-time, Indeterminate

If there are no successful Inuit candidates, the position will be offered as a term.

It is the mission of Tungasuvvingat Inuit (TI) to broadly provide Inuit-specific programs that contribute to the health and wellbeing of Inuit and to encourage and support similar programs for Inuit across the country. With over 30 years of highly successful experience in crafting the design, development, and delivery of a wide range of effective, client-centered services, TI continues to deliver quality programs and services that directly benefit our growing urban Inuit population.

The Crisis Support and Housing Educator (CSHE) provides direct support to households (individuals or families) that have been housed and works with them to overcome barriers, delivers crisis response and educational activities that will help them achieve housing and life stability. The CSHE serves clients who are in crisis and/or are at imminent risk of housing loss.

The CSHE's responsibilities will also include:

- Delivering effective services safely and respectfully while maintaining professional rapport with clients, peers, and other community service providers
- Conducting client assessment for crisis response
- Providing referrals to appropriate internal and external service providers
- Liaising and advocating with other agencies to forge partnerships and to assist clients with financial, legal, housing, child welfare and medical supports
- Providing crisis intervention and conflict resolution services
- Assisting clients to obtain identification papers, medical coverage, and non-insured health benefits
- Providing life skills training including community kitchen, budgeting and skills upgrading and additional training as determined by clients' needs
- Entering all client data and tracking statistical data as prescribed by the funder
- Organizing and maintaining client case files in accordance with TI's protocols
- Supporting TI's weekly drop-in services, referring to TI programming and resources
- Contributing to the organization's work through collaborative teamwork and participating in meetings and committees as required
- Acting as an ambassador for TI within and outside the organization by creating an awareness of TI's programs and services

Qualifications

The ideal candidate will have a thorough understanding of the Aboriginal and non-Aboriginal housing support and service system of Ottawa, familiarity with the socio-economic landscape as it pertains to Inuit, knowledge of Inuit culture, values, Inuit Qaujimagatuqangit and traditional practices and have commitment to a client-centered approach when working with Inuit.

Excellent interpersonal, written, and verbal communication skills, problem-solving skills, organizational skills, and customer and client service skills are necessary.

The ability to work effectively in a cross-cultural environment, use computers (MS Office, email, and internet), handle crisis on-call situations, work independently with a strong sense of focus and work occasional evenings and weekends are all requirements of the position.

The ideal candidate will have a college diploma in human services, social work or a related field of study and 3 years' experience delivering related urban housing services, preferably to Inuit. First aid, CPR and non-violent crisis intervention training is preferred. Fluency in English is required; Inuktitut language skills are a definite asset.

An acceptable combination of related education and experience may be considered.

A vulnerable sector check with results that are acceptable to TI is required as well as a valid driver's license and acceptable driver's abstract.

Salary and Benefits

- TI offers a competitive total compensation package. Employees are provided an exceptional benefits plan which includes major medical and dental coverage for the employee and their dependents, and employee life insurance. TI also offers a Group RRSP benefit plan for eligible staff.
- TI provides paid sick, personal and family sickness leave days, and a 24/7 confidential Employee and Family Assistance Plan.
- Vacation (earn 3 weeks/year).

Deadline for applications is January 21st, 2022.

To apply, please submit your resume and cover letter to careers@tiontario.ca.

TI's main office is located at 297 Savard Avenue, Ottawa which is conveniently located close to walking and biking trails and all major transportation access points. It is close to major amenities including recreation venues, malls, and restaurants. Parking is free on the premise.

Interested candidates are encouraged to visit our website at tiontario.ca to learn more about our programs and services.

Preference in hiring will be given to qualified Inuit candidates, applicants are encouraged to self-identify.

Accommodations for applicants with disabilities are available upon request.

We thank all interested candidates in advance, but unfortunately, we are only able to respond to those selected for an interview.