

MAMISARVIK INTAKE PROCESS F.A.Q

(Frequently Asked Questions)

Where do I get an application?

You can access the application at our website at <https://tiontario.ca/wp-content/uploads/2026/02/Mamisarvik-Residential-Application-2026.pdf>. It be completed and emailed or faxed to mhcintakes@tiontario.ca or 613-792-8132 extension 3307.

What is a GAINS assessment and how do I complete it?

A GAINS assessment is a tool used to assess aspects of your life and experiences that might be relevant to your potential admission to Mamisarvik Healing Centre Program. A GAINS assessment is completed by calling Service Access to Recovery at (613) 241 5202. Advise the team there you would like to book an appointment for a GAINS-Q3 assessment. During your appointment, a specialized worker there will administer the GAINS assessment. Please ensure you provide consents for it to be released to Mamisarvik Healing Centre prior to completion. The Service Access to Recovery Building is located at 338 Montreal Road. You can also get a GAINS-Q3 assessment conducted in another facility if you are not located in Ottawa.

How do I make an intake appointment?

You can book an intake appointment by submitting the medical portion, GAINS, and Intake application by contacting the intake and assessment worker at Mamisarvik Healing Centre. After these necessary pieces are submitted and reviewed, the intake and assessment worker will contact you via your provided contact details.

Are we a medically supervised detox treatment centre?

No, we are not a medically supervised detox treatment centre. However, we have community partnerships with appropriate detox centres and can assist in securing you a bed and/or seeking withdrawal management services prior to your entry to Mamisarvik programming, should you be accepted and it be determined you require detox prior to entry. I submitted my application a while ago.

Do I need to get reassessed? Why haven't I heard back?

It is important that your information is up to date. With that in mind, if it has been longer than 6 months, you may need to complete a new application, or review your old one before your file is considered active again in our intake system. You can start this review process by contacting intake at 613-792-8132 ex 3307.

There could be several reasons that you have not heard back. The most common of these is: there are necessary pieces of documentation that have not been received by Mamisarvik Healing Centre. If you feel there has been a delay in contacting you, please contact intake at (613-792-8132 ex 3307).

Please keep Mamisarvik Healing Centre, 2020. the intake worker updated with your current contact information, as difficulty in reaching you may result in the premature closure of your file.

What is the cost to attend?

It is free to attend if you are a member of the Inuit community residing in Ontario. When can I start? After submitting your application and meeting for an intake interview, your application will then be reviewed by the MHC team. Please note, there is a waitlist and suitability criteria. If you are accepted as a potential participant in the program, it does not mean that you will immediately access treatment services. As the Mamisarvik program goes in 6-week cycles, this may mean a wait for you. Rest assured that our team does its best to place participants in a timely fashion. How long is the waitlist? Current waitlist times vary. You can inquire about approximate wait times with the intake worker. However, these times can not be guaranteed.

What sort of information do I need to provide when I apply?

You will need the following to begin the application process:

- Ontario Healthcard information
- Address (must be a resident of Ontario)
- Any service providers you're working with and their names, numbers and contact information (lawyers, CAS workers, ODSP, OW, Social workers...)
- Medical history
- TB test

There may be other necessary documentation and or processes required to begin the application process. If required these may be outlined by the intake worker.

****Please note that the guidelines are subject to change and are tailored to individual circumstances.**